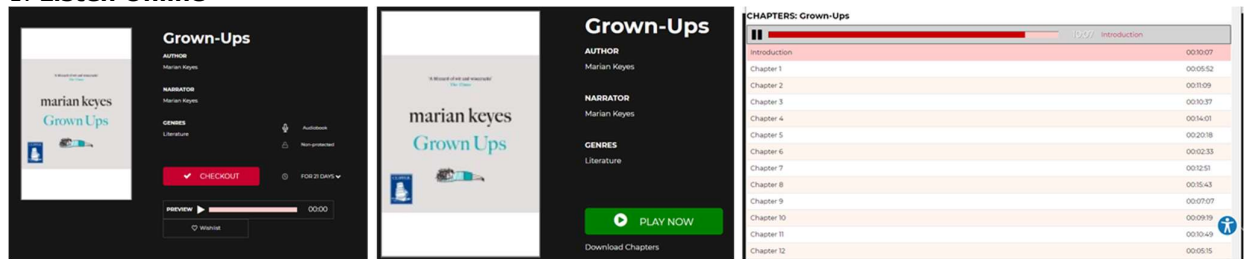
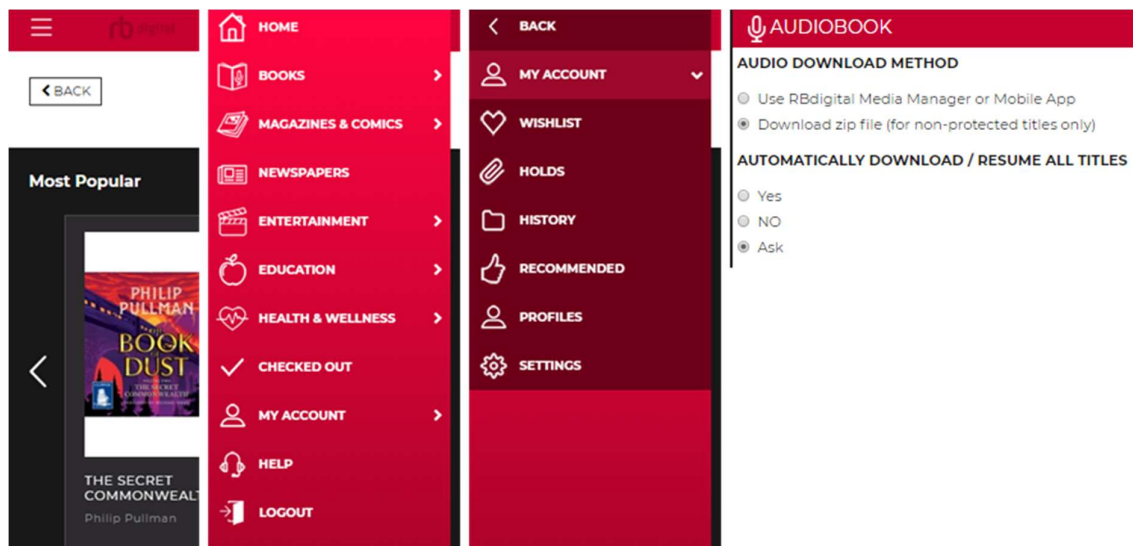


We're aware of problems with the Media Manager, in the meantime, I'd like to show you how your users can use the website to listen to books in a couple of other ways...

## 1. Listen Online



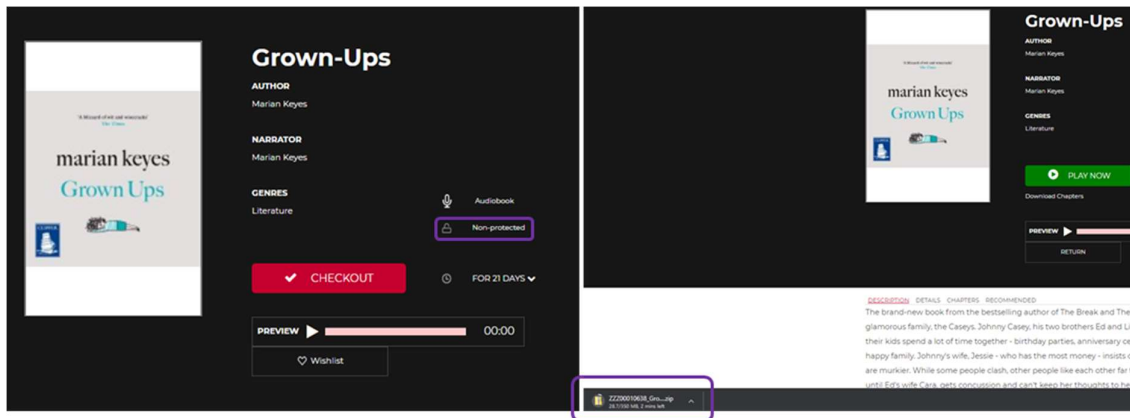
Click Checkout, Play Now then listen to each chapter online using the built in player:



## 2. Listen Offline

a) Go to Menu Icon / My Account / Settings and ensure the Audio Download Method is set to "Download zip file". Click Save if any changes are made:

b) If the Audiobook you want to download is shown as non-protected (below), when you click Checkout a ZIP file will appear in the bottom left corner (or if it doesn't appear on its own click "Download Chapters" under Play Now. You can then play the MP3 files offline on your PC/Mac or transfer them onto a portable device/player:



Note: If the audiobook is shown as "Protected" you must listen to the file online (as 1 above) or through the RBdigital app on a mobile device/tablet. This is due to encryption determined by the book publisher.